

# **VRAC RECALLS WEBINAR**

**24 FEBRUARY 2021**



# Why are recalls important?

- **The UK certification scheme for vehicle recyclers** - launched in June 2020
- **The VRA Standard** - requires vehicle recyclers to manage vehicle and parts recalls
- **Recall checking is a new process for most recyclers and certification audits** - one of the two most common non-compliances
- **The number of recalls is increasing every day** – increases risk to consumers



# Why are recalls important?

- **Recyclers have a legal duty** - to supply goods that are safe and fit for purpose
- **Professional buyers** - need to know that basic checks are in place and sub-standard/ dangerous parts are not being supplied to them
- **Recyclers** - want to safeguard their professional reputation

# What the standard requires

- **The VRA Standard** - requires vehicle recyclers to manage vehicle and parts recalls
- It does not dictate the way in which a recycler meets this obligation
- The process must be documented and 'evidencable'
- Auditors need to be able to see the following:
  - The process is in place
  - It is being used
  - Evidence of checks being made & potentially, what action has subsequently been taken



# UK VEHICLE RECALLS 2013 – 2021

YEAR	LINES OF DATA	VEHICLE AFFECTED (MILLION)
2021 (td)	734	0.4
2020	14517	9.4
2019	1274	13.2
2018	1057	24.3
2017	947	6.2
2016	776	6.9
2015	692	32.8
2014	550	2.3
2013	504	6.8

<https://www.check-vehicle-recalls.service.gov.uk/>

COVID19 pandemic impact in 2020-21.  
UK not fully impacted by Takata airbag recall

# What is a recalls process?

- **A meaningful process** - involves more than just simply checking received vehicles for outstanding recalls
- **Recalls can be issued at any stage** – even years after a vehicle has been dismantled & parts sold
- **This means checks have to be made repeatedly** - day after day, year after year
- **This could be very labour intensive** - ideally, it needs a software solution



# What to do about recalls?

- Is it a part fault or an assembly fault?
- How do you ensure it's not sold?
- What part does it relate to?
- What do you do if it has been sold?
- Is it a part that you sell?
- What do you tell the buyer?
- Is the part still in stock? On the shelf  
or on the vehicle?
- How do you demonstrate that you  
actively use the process?

# How to check outstanding recalls?

There are Government databases/ webpages that allow vehicles to be checked for outstanding recalls:

- 1. Use the VRN look-up** - but if there is an outstanding recall this doesn't tell you what it is - you have to refer to another database, OR
- 2. Use a vehicle model specification** - locate all recall details related to that vehicle range - but this does not tell you whether the recall is outstanding on your vehicle, OR
- 3. Refer to the VIN range csv database** - which will tell you all the vehicles VINs a recall applies to - but not whether it's still outstanding for your vehicle





# Action?

- Having identified that a recall is still outstanding → you then have to decide what to do about it

